

PRODUCT & ORDERING INFO AND TERMS & POLICIES

Prices in this Catalog

- Prices shown in this Catalog are Approx. Triple Keystone and are subject to change without notice and we reserve the rights to make any corrections.
- Prices based on \$950 Gold Price and are subject to change due to gold price fluctuations.
- Prices shown in this Catalog are for Specific Best Selling Styles & Diamond Qualities & Gold KT.
Prices for other Qualities will vary and can be found in the ASHI 2010 Catalog Price List.
- Styles are in 14KT Gold, unless specified with "*" or "***" after the Price (\$500*/\$500**).
Styles with "*" after the Price (\$500*) are in 10KT Gold.
Styles with "***" after the Price (\$500**) are in 18KT Gold.
- Semi-Mounts (SM) are Priced without Center Stones.
- Engagement Rings (LE) are Priced with Center Stones.
- Wedding Sets (WS) are Priced complete with Engagement Ring with Center Stones and Matching Bands.

Order Information

- Most Items are in stock for overnight delivery.
- There is No Minimum Order Requirement.
- All Stock Orders received before 4:00 PM (EST) are shipped the same day.
- Any Back Orders will be shipped as the Items become available.
- Our Customer Service Representative will be happy to assist you with your orders via Phone, Fax or Email.
Phone: **800-622-2744 | 212-319-8291** (9:00 AM to 6:00 PM EST)
Fax: **800-275-2744 | 212-319-4341** (Order Form - **Page 152** or www.AshiDiamonds.com/DownloadSection/frmDownloadForms.aspx)
Email: **Orders@AshiDiamonds.com**

For placing orders, please provide the following information:

- | | | |
|------------------------|---------------------|------------------------|
| - Your ASHI Account ID | - Your Company Name | - City & State |
| - P.O. Number | - Ship Date | - Contact Person |
| - Main Item Number | - Diamond WT | - Diamond Quality |
| - Metal KT & Color | - Center Stone | - Size/Length |
| - No. of Pcs to Order | - Ordered By | - Special Instructions |

Special Orders

- Any item manufactured with different stone color or quality, gold purity or color, or special size and alteration not shown in the Ashi Price List is considered a special order.
- We usually take 3 to 5 weeks to process special orders.
- Special Orders will not be accepted for Credit unless there is a manufacturing defect.

Product Information

- Prices, Weights, Qualities and Availability of Items are Subject to Change without any Prior Notice due to Fluctuations in the prices of Gold and Diamonds and/or any changes in the models.
- We reserve the right to Discontinue any Item or make Amendments thereof. Gram weights may also change on some items due to our "Product Improvement Policy". This may also affect our merchandise prices.
- Diamond Carat Weights represent approximate Total Weight (T.W.) of all Diamonds in the Items.
Please refer to our Diamond Fractions & Weight Variance Chart.
- Most 10KT Styles are available in 14KT Gold.
- Most Styles are available in Yellow & White Gold.
- Ladies Rings are Approx. Size 6 to 7 and Men's Rings are Approx. Size 10.
- Bracelets & Bangles are Size 7" and Necklaces are between Size 16" to 18".
- All Pendants come with appropriate Chains in Size 18" and are priced accordingly.
- Color Stone Styles may be available or ordered in different Color Stone Centers.

Account & Payment Policy

- All customers wishing to open an Ashi Account must complete an Ashi Credit Application Form, Ashi Customer Profile Form and AML Form available in this Catalog from page153 to157 or www.AshiDiamonds.com/DownloadSection/frmDownloadForms.aspx
- Our Standard Payment Terms are Net 60 Days. We offer Extended & Seasonal Terms for approved accounts.
- We accept all Major Credit Cards - Visa, Master Card, American Express and Discover. A Transaction Fee of 3.25% for American Express Card and 2.75% for Visa, Master Card & Discover Card will apply. All customers willing to use Credit Card, must complete Credit Card Authorization Form available in this Catalog on page156 or download from above URL.
- We offer 2% Early Payment Discount for payments made within 10 days of the invoice date. This Discount will not be offered on payments made via Credit Cards and on COD Invoices. Offer not valid for Services and Flyer Invoices.
- All Open Invoices 30 Days Past Due will incur 1.5% per month Finance Charge.

Shipping Policy

- All Orders of in-stock merchandise are shipped within 24 hours. Out of stock items will be automatically backordered unless otherwise requested.
- All Shipments including backorders are subject to shipping and insurance charges.

Return Policy

- All Returns must have a **Return Authorization Number (RA #)** before merchandise can be returned to Ashi.
- **Before sending back merchandise for Return, please follow below steps:**
 - Contact our Return Department at 212-319-8291 to obtain RA #.
 - Make sure to write the RA # on the outside of the package.
 - Copy of Invoice/Memo must accompany all returns.
 - Please insure, pack and secure all packages with care.
 - Merchandise received without proper paperwork/RA # will be returned at customer's expense.
- Any item that has been altered or modified will not be accepted for return.
- Merchandise will only be accepted twice a year. For larger or multiple item returns, please fax a list of items for approval. Unapproved items will be returned back to customer at their expense.
- There will be a 10% restocking fee for all returns not authorized by Ashi Return Department.
- There will be a \$5 - \$10 charge per item for items that need to be refinished before they can be put back into our stock for shipping.
- All items must be packed & returned in single poly-bag or packaging. Customer will be responsible if any charges for refinishing, polishing or other charges on account of mishandling of the merchandise. Customer needs to package all returns and repairs securely and insure all contents.
- If defective/wrong merchandise has been shipped to your company, please contact our Customer Service/Return Dept. and return the merchandise within one week. Returns will not be accepted in case of failure to inform our Customer Service/Return Dept. within one week of receipt of merchandise.
- Please examine each item carefully before returning. All Ashi Jewelry products are Trademarked with our registered Logo (AD). This Trademark can be found on the shank of rings, behind the earring and pendant or on the tongue/clasp of bracelets.

Repairs Policy

- All Repairs must have a **Return Authorization Number (RA #)** before the merchandise can be sent to Ashi for repairs.
- **Before sending back merchandise for Repairs, please follow below steps:**
 - Contact our Repairs Department at 212-319-8291 to obtain RA #.
 - Make sure to write the RA # on the outside of the package.
 - Copy of Invoice/Memo must accompany all returns for repairs.
 - Please insure, pack and secure all packages with care.
 - Merchandise received without proper paperwork/RA # will be returned at customer's expense.
- Ashi stands by its jewelry products and commitment to quality work. This statement holds true whether the merchandise is a promotional or a fine quality price point item. Ashi will do its best to repair merchandise sent to us, which is an Ashi manufacturing defect at no charge to you.
- Ashi is not responsible for customer damaged jewelry, wear and tear, or outside jewelry work (such as sizing or soldering) done on jewelry items. However, we will repair these items at a nominal charge (our cost of replacing stones, gold links, jewelry work, setting and labor charges). This charge will only be on items that fit in the above criteria.
- Before the merchandise is put to repair, we will fax or call you on the particulars of the item, the repair to be done and any charges.
- All repairs or special order will take approximately 3 to 5 weeks from date of receipt or your approval to be processed and returned. We will try our utmost to be fast and efficient. Contact our Repair Department at 212-319-8291 for any repair or special order information.

General Disclaimer

- We have taken all necessary precaution to ensure the accuracy of this publication and cannot be held responsible for Printing or Typographical Errors.
- We reserve the right to make any changes and corrections without any notice and or discontinue any items.
- Some Items are shown set with stones to illustrate how they will look as pieces of finished jewelry.
- Merchandise Images shown in this Catalog are enlarged to Show Exquisite Beauty of Items.
- No part of this Catalog can be reproduced in any form without written permission by Ashi.
- Most of the designs are protected by all applicable copyright and trademark laws.

DIAMOND FRACTIONS & WEIGHT VARIANCE CHART			
FRACTIONS	DIAMOND CARAT WEIGHT RANGE	FRACTIONS	DIAMOND CARAT WEIGHT RANGE
1/20 ct	0.04 - 0.07	1 1/6 ct	1.11 - 1.16
1/10 ct	0.08 - 0.11	1 1/5 ct	1.17 - 1.21
1/8 ct	0.12 - 0.13	1 1/4 ct	1.20 - 1.28
1/6 ct	0.14 - 0.17	1 1/3 ct	1.29 - 1.36
1/5 ct	0.18 - 0.22	1 3/8 ct	1.37 - 1.44
1/4 ct	0.23 - 0.28	1 1/2 ct	1.45 - 1.57
1/3 ct	0.30 - 0.36	1 5/8 ct	1.58 - 1.68
3/8 ct	0.37 - 0.44	1 3/4 ct	1.69 - 1.81
1/2 ct	0.46 - 0.57	1 7/8 ct	1.82 - 1.93
5/8 ct	0.58 - 0.68	2.00 ct	1.94 - 2.10
3/4 ct	0.71 - 0.81	3.00 ct	2.94 - 3.10
7/8 ct	0.82 - 0.94	4.00 ct	3.94 - 4.10
1.00 ct	0.96 - 1.10	5.00 ct	4.94 - 5.10

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