

Welcome to Avalon



Avalon Domain Name Transfer Instructions



Why Do You Need To Transfer Your Domain Name?

We do not have access to your current Domain Name Account. In order to build your Website, we need to access your Domain Control Panel, to change the DNS Records so that your domain points to your website hosted on RackSpace.

This way when browsers want to access your website, www.mystore.com, they will be directed to your website.



Getting Started To Transfer Your Domain Name

You will need to confirm the following:

1. Account Login Details to your current Domain Name Registrar.
2. Email Domain Name Administrative Contact Email is correct and accessible.
3. The Domain Name Lock Status is not "Locked" or "Client Transfer Prohibited".
4. The Administrative Contact has up to 14 days to reply and to authorize the Domain Name Transfer.
5. Retrieve the Authorization Code from your current Domain Name Registrar.



What Is An Authorization Code?

An Authorization Code (also referred to as an Auth Code or an EPP Code) provides an extra level of security for the Domain Name registration. The Authorization Code is unique for each domain name and is assigned by the registrar at the time of registering the Domain Name

Authorization Codes are basically passwords for the domain serving as an extra security measure. The Auth Code ensures that only a Domain Name Owner can make the Domain Name Transfer. An Authorization Code is usually a 6 to 16 character code assigned by the registrar.

If you want to transfer your .com, .net, .org, .info, .biz, or .us Domain Name, you will need to contact your current Domain Name Registrar and request your Domain Name's Authorization Code.



How To Transfer Your Domain Name Registration? PART 1

To transfer your Domain Name to GoDaddy, you will need to provide the Authorization Code associated with your Domain Name.

An Authorization Code must be requested or recovered from your current Domain Name Registrar.

If you do not know who the current Registrar is or if you need the contact information for your current Registrar, you can look up your Domain Name in the WHOIS database at:

<http://www.networksolutions.com/whois>

Please search the Domain Name without the "www."



How To Transfer Your Domain Name Registration? PART 2

You will see the following information regarding your current Domain Name:

Registrant, Registered Through, Domain Name, Administrative Contact and Technical Contact.

Administrative Contact is the person who will get notifications during the Domain Name Transfer. Please make sure the information is valid and accessible in order to receive email notifications from your Current Domain Name.

Please Note: GoDaddy does not have access to Domain Authorization Code for Domain Names which are not registered at GoDaddy. These must be recovered from your current Domain Name Registrar.

Once the Domain Name Transfer is completed, GoDaddy will store the Authorization Code securely with your Domain Name information at GoDaddy.



How To Obtain The Authorization Code?

With most Domain Name Registrars, you can log in to your Account and either find or request your Auth Code.

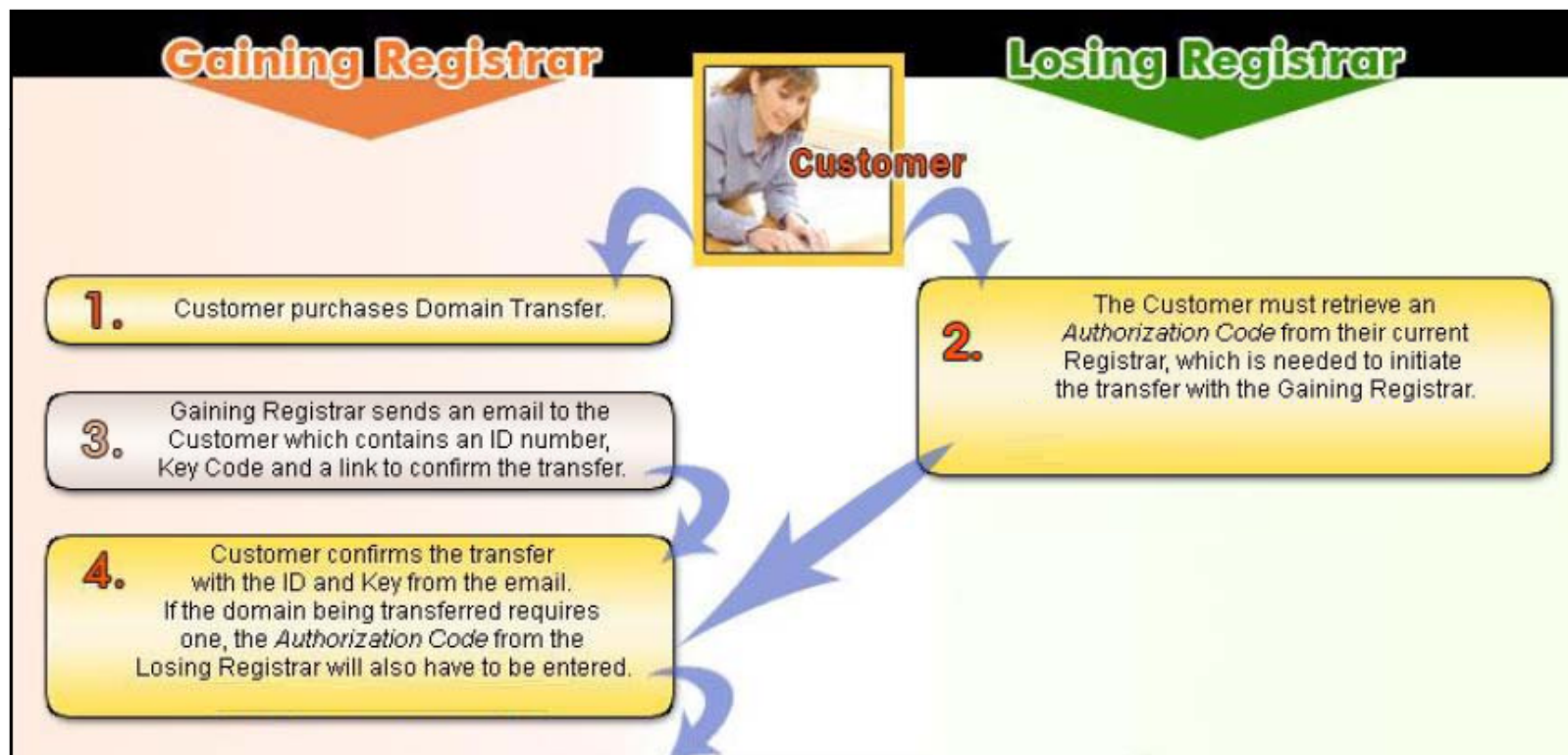
If it is not available through the Account Management interface, please contact the customer support department of the current registrar in order to obtain the Auth Code.



How Domain Name Transfer Works?

PART 1

Initiating and Entering the Authorization Code

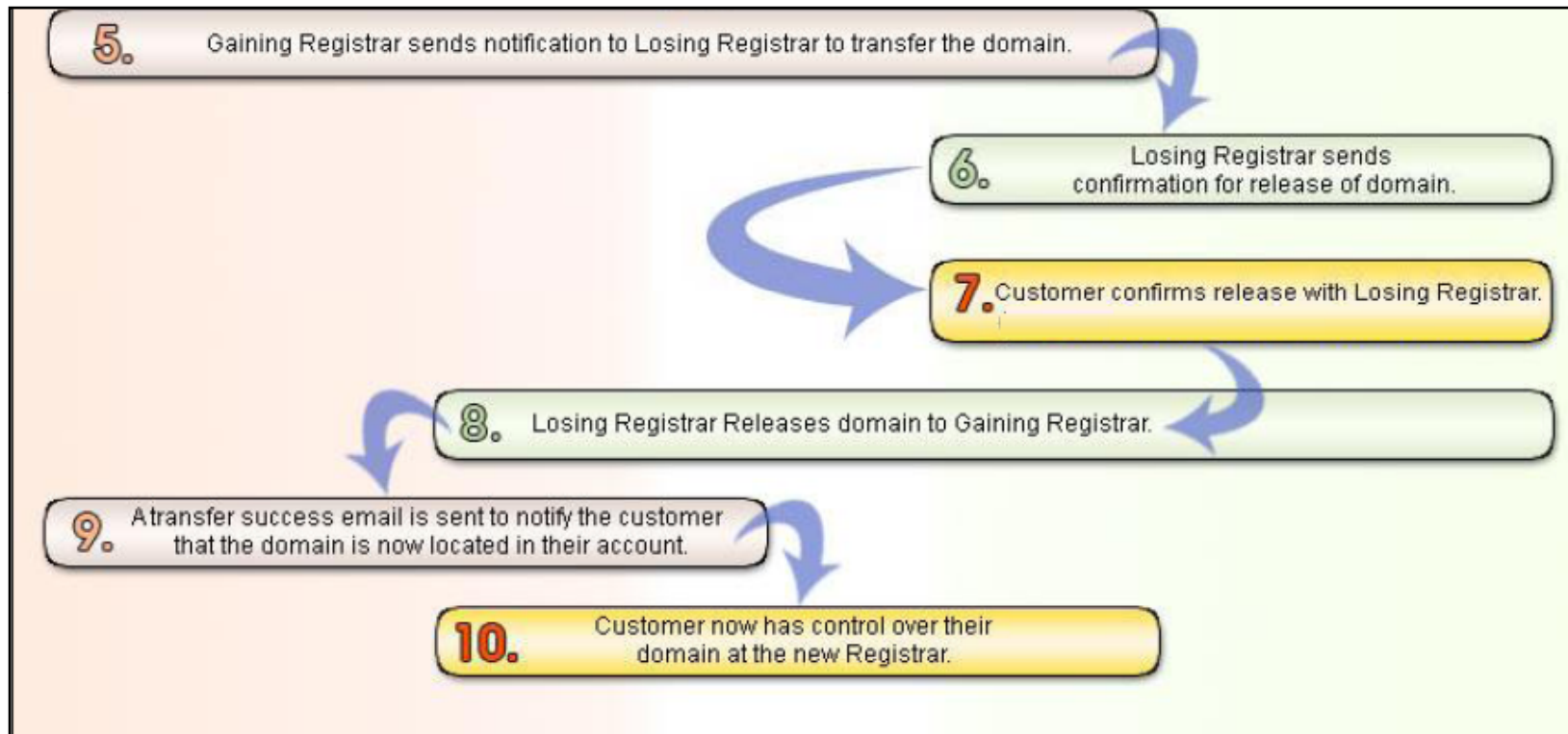




How Domain Name Transfer Works?

PART 2

Confirming the Domain Name Transfer





How Long Does The Domain Transfer Take?

Domain transfers are usually completed within 5 to 7 days from the date of the initial transfer request.

In order to speed up the Domain Name transfer process, the Administrative Contact should ensure that the domain is unlocked at your current Registrar and should respond with a confirmation to the email immediately upon receipt.

The Administrative Contact has up to 14 days to authorize the transfer from the receipt of the original email. Please note that if the transfer email is not confirmed during this time period, the transfer will fail. You will receive another email once the transfer is successful.



Example Of Obtaining The Auth Code From Register.com

If your Domain Name is registered with Register.com, then please follow these steps to transfer your Domain Name to GoDaddy.

Step 1: Login to your Register.com Account

Step 2: Go to Account Management

Step 3: Click on your Domain Name

Your Domain Auth Code will be listed on the right.

Note: We recommend printing this code for your records

<http://www.register.com>



Example Of Obtaining The Auth Code From Yahoo.com

If your Domain Name is registered with Yahoo.com, then please follow these steps to transfer your Domain Name to GoDaddy.

Step 1: Login in to your Yahoo.com Business Control Panel

Step 2: Click the "Domain Control Panel" Link

Step 3: Click "View Your Authorization Code"

Your Domain Auth Code will be listed on this page.

Note: We recommend printing this code for your records

<http://smallbusiness.yahoo.com>



Obtaining The Auth Code From Other Registrars

Registrar	To obtain an Auth Code	Contact Info	Transfer Approval
Network Solutions	Call 24 hour support and request Auth Code.	(888)-642-9675 24/7	Confirmation Email sent to approve transfer.
Tucows	Auth Code located in account within the Domain Details at manage.opensrs.net	(800)-371-6992 support@opensrs.org	Email to 'Admin' approve transfer.
Verio	Email domreg@verio-hosting.com from 'Admin' contact email	(800)-438-8374 or support@verio.com	Email to 'Admin' to approve transfer.
MelbourneIT	Email das@melbourneit.com.au with Domain Name, Registry Key, and request Auth code.	+6138624-2300 www.melbourneit.com	Email to 'Admin' to approve transfer.
Bulk Register	Email domainsupport@bulkregister.com from 'Admin'.	(877)-527-8869 M-F domainsupport@bulkregister.com	Email to 'Admin' to approve transfer.
Stargate	Email online support from 'Admin' email provided in Contact Info heading.	www.stargateinc.com No Phone Support	Auto-approval of transfer after appx. 5 days.
Names4Ever	Auth Code for transfer is your account password.	Online Chat Support (877)-275-8763	Auto-approval of transfer after appx. 3 days.
AIT Domains	Send a transfer request to them via an online support ticket.	(877)-549-2881 www.aitdomains.com	5 day waiting period, no approval, no email.



Sample Transfer Confirmation Email

DOMAIN NAME TRANSFER - Initial Authorization for Registrar Transfer

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We received a request on 00/00/0000 to become the new registrar of record for the listed domain(s).

You have received this message because you are listed as the Registered Name Holder or Administrative contact for this domain name in the WHOIS database. Please read the following important information about transferring your domain name:

<http://<Web address>>

Once you have entered into the Agreement, the transfer will take place within five (5) calendar days, unless the current registrar of record denies the request.

After a transfer takes place, you will not be able to transfer to another registrar for 60 days. (With the exception of a transfer back to the previous registrar, in cases where both registrars so agree or where a decision in a dispute resolution process so directs.)

IMPORTANT: If you do not respond, the domain names listed above will not be transferred to us.

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TO PROCEED WITH THE TRANSFER, you must:

Go to <https://<Web address>>

You will be asked to provide the following codes in order to process this domain transfer. Please copy and paste them into the corresponding fields when asked:

Transaction ID: <##TRANSACTIONID##>

Security Code: <##TRANSFERKEY##>

If you have any questions about this process, please contact us by email at <email address>, or by phone at <phone number>.



How To Transfer Your Domain Name To GoDaddy / AvalonSolution.com ?

After you obtain the Authorization Code from your Current Domain Name Registrar, please Email this Information to:

ASHI-ECOMMERCE@GOOGLEGROUPS.COM

After you Email us the above Information, we will open a new Account for you with GoDaddy / AvalonSolution.com and submit your Domain Name to be Transferred to GoDaddy / AvalonSolution.com.

After we Initiate the Transfer of your Domain Name, you will get a Confirmation Email from Avalon Solution to your existing Administrative Contact Email Address.

Please Confirm the Transfer of your Domain via the Link in the Email. After you have Confirmed this Transfer, Avalon Solution will notify your Existing Domain Name Registrar to Transfer your Domain Name to GoDaddy / AvalonSolution.com.

**Please contact Ashi Avalon if you are having any problems
Transferring your Domain Name.**

ASHI-ECOMMERCE@GOOGLEGROUPS.COM



Thank You!